Decisions about our health and healthcare are among the most personal choices we make in life. At Eastern Maine Medical Center, we understand the significance of these decisions, and we're grateful for the opportunity to serve you. EMMC's staff is trained to respect your individuality, your privacy, and your dignity. Our goal is to think always of the patient first. In fact, you may see reminders and signs of our Patient First philosophy around the medical center. It means that while you are here, we will do everything we can to make you comfortable, both physically and emotionally. Our team of healthcare professionals offers countless special skills, all coming together to provide the most satisfactory hospital experience possible. We try to anticipate the needs of each patient, but if you feel something is missing in our efforts, please talk to a member of your care team. For answers to questions your care team cannot resolve, please contact our Patient Relations Department by dialing 8110 from any hospital phone or 973-8110 from outside the hospital during regular business hours.

Please take a moment and click on the links on the left for more information of what's available to you at EMMC: